

Product Support

MGI's product support services are for registered users only, so please make sure that you first register your copy of the program before calling MGI Product Support Services.

If you have a question about the product, please first refer to the printed documentation or the on-line Help. You should also check any "ReadMe" files included with the product.

If you cannot find the answer, you can receive product support, or information on how to receive product support, by contacting MGI's Product Support Services. The support services are subject to the company's prices, terms, and conditions in effect at the time the services are used. MGI may offer new product support services in the future, and as they arise, the Product Support department will be pleased to provide you with the details. At this point, you can contact the Product Support department either by telephone, facsimile, mail or via the Internet. Please refer to the addresses and numbers given below.

If you call, you should be sitting in front of your computer with the program running. You should also have your manual at hand, or the applicable on-line Help topic open on your screen. Whether you call or write, please provide the following information:

1. The version number of the product (choose the "About" item from the Help menu to see this information).
 2. The type of hardware and the system configuration you are using, including network hardware if applicable.
 3. A description of what happened and what you were trying to do when the problem occurred.
 4. The exact wording of any messages that appeared on your screen.
 5. How you tried to solve the problem.
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Contact Information - MGI Software Corp:

North America

MGI Software Corp.

50 West Pearce Street

Richmond Hill

Ontario, Canada

L4B 1E3

Attn: Customer Service

Phone: (905) 707-3573

Fax: (905) 707-3694

E-mail: support@mgisoft.com

Europe

MGI Software

P.O. Box 7412

Carisbroke House

122 Pembroke Road, Ballsbridge

Dublin 4, Ireland

Phone: (+353) 1 8340034

Fax: (+353) 1 8340035

E-mail: eurosupport@mgisoft.com

Japan

SoftBank Technology

MGI Support Center
Nihonbashi Hakozaiki, Building 3F
Chuo-ku, Tokyo
Japan 103-0015

Phone: (+81) 3-5645-7393
Fax: (+81) 3-5641-3590
E-mail: mgi-support@tech.angel.co.jp

Australia

Support Group Services

Ground Floor
14 Spink Street
Gardenvale, Victoria
3186 Australia
Attn: MGI Technical Support Australia

Phone: (+61) 3-9929-9735
Fax: (+61) 3-9929-9787
E-mail: techsup@supportgroup.com.au

Taiwan

MGI Software Asia

9F-1, No. 167
Yung-Chi Road
Taipei, Taiwan

Phone: (+886) 2-2763-7881 Ext. 151
Fax: (+886) 2-2763-7853
E-mail: producta@mgisoft.com

Product Registration

MGI's product support services are for **registered users only**, so make sure that you register your copy today.

How to register:

- Register via the Internet. Register your copy on-line at the following Web address:

<http://www.mgisoft.com/products/register>

or

- Register by telephone.

or

- Register by fax, mail, or electronic mail.

Click the hypertext link, "Print form", below, and print the form displayed. Fill out the printed copy, and mail or fax it to MGI Software Corp. Please note that you CAN NOT complete the form from within the Help topic; you can only forward the *printed* copy.

If you are registering by e-mail, simply provide the information shown in the form in your e-mail message.

[Print Form](#)

Contact Information - MGI Software Corp:

North America

MAILFAST	or	MGI Software Corp.
MGI Software Corp.		50 West Pearce Street
YYZ / YYZ / 700248		Richmond Hill, Ontario
PO Box 9018		Canada L4B 1E3
Jericho, NY 11753-9521		Attn: Product Registration

Phone: 1-888-MGI-SOFT (644-7638) or (905) 764-7358

Fax: (905) 707-3694

Web Site: <http://www.mgisoft.com/products/register>

E-mail: register@mgisoft.com

Outside North America

TNT MAILFAST

YYZ / YYZ / 700248

Int. Antwoordnummer

C.C.R.I. Number 5120

3000 VB Rotterdam

Pays-Bas / Nederland / The Netherlands

Fax: (+1) 905-707-3694

Web Site: <http://www.mgisoft.com/Products/Register>

E-mail: register@mgisoft.com

Japan

SoftBank Technology

MGI Support Center

Nihonbashi Hakozaki, Building 3F

Chuo-ku, Tokyo

Japan 103-0015

Fax: (+81) 3-5641-3590

Print this form

To register by mail or fax:

1. Print this form (click the Print button above).
2. Write your Product Code at the top of the printed copy (choose the "About" item from the Help menu to learn the code).
3. Enter the required registration information.
4. Mail or fax the printed copy to MGI Software Corp.

Product Registration		Product Code _____
<u>N</u> ame	_____	
<u>P</u> osition	_____	
<u>C</u> ompany	_____	
<u>A</u> ddress <u>1</u>	_____	
<u>A</u> ddress <u>2</u>	_____	
<u>C</u> ity/ <u>T</u> own	_____	<u>S</u> tate/ <u>P</u> rovince _____
<u>C</u> ountry	_____	<u>Z</u> IP/ <u>P</u> ostal Code _____
<u>P</u> hone	_____	
<u>F</u> ax	_____	
<u>E</u> mail	_____	

